



### WTI Rebounds After Disaster

Nearly two years to the date she signed on as director of the World Trade Institute, Donna Sharp and her staff watched their workplace, the 55th floor of the trade center's north tower, and all it represented, be reduced to a pile of rubble.

Six weeks later, all WTI employees are safe. The eight employees in the building at the time of the terrorist attack escaped uninjured. Others on their way in were also unharmed.

"If we had lost even one person," Sharp said, "our entire team would have been lost. We're so grateful that our staff is OK."

All are back to work, communicating on cell phones and holding meetings at the Midtown Center and in the occasional living room. By design, Sharp said the organization's database was backed up daily on DoIT systems in Briarcliff.

Despite the devastation of its offices, WTI will still continue to provide its one-of-a-kind training for hundreds in the international business community. Language classes and seminars will resume in November, and School of International Trade and Commerce classes will start in January.

WTI was strongly identified with its twin towers location. Originally a Port Authority of New York and New Jersey entity, it was one of the towers' first tenants along with other international business concerns. Last year, WTI's operations were expanded by contracting with Benchmark Hospitality, a conference center management firm. The facilities were booked through August 2002.

In fact, at 8 a.m. on Sept. 11 WTI opened its doors to nine seminar-goers and their instructor. Some 45 minutes later, the building shuddered wildly. Normal fire protocol dictated that tower employees move to the center of the floor and wait for an announcement. But the two WTI staff members and their six Benchmark colleagues immediately evacuated the floor and headed for the four stairwells. For some it took as much as an hour to descend the staircases. Firefighters were running up the stairs, and several severely burned workers were making their way out. They trudged through a concourse knee-deep in water to the Borders exit at Church Street minutes before the south tower collapsed.

Other WTI staff members were en route when the planes hit and worried about the safety of their coworkers. One staff member still at ground level found the north tower elevator on fire and another was nearly trampled leaving the subway.

Sharp had just cast her vote in the Democratic primary for the mayor's race. She immediately tried locating staff using cell phone numbers, home numbers and e-mail.

Finding the out-of-town seminar attendees proved more difficult. Most could not return to their downtown hotels. Concerned New Yorkers took several of them in overnight, while others ended up at shelters. With the help of Ian Lazerwitz of DoIT and WTI's Rocco Pugliese, contact information was retrieved from the WTI database. By Wednesday evening, all staff, the seminar attendees and the instructor were confirmed safe.

In the days following, WTI staff members worked from home contacting hundreds of the institute's students and instructors by phone and e-mail.

WTI is temporarily headquartered at the Midtown Center and is looking at temporary locations in Midtown.

# SEPTEMBER 11, 2001

Since Sept. 11, Pace University has been grappling with an altered physical environment, a range of emotions and a new sense of history. There is now a line of demarcation which students, faculty, staff and, in fact, the nation will always remember – life before that date and life after.

Sadly, Pace has lost four students. *Palmina Delligatti, LSB, Venesha Richards, CSIS, and Rena Sam-Dinnoo, LSB, worked for Marsh Inc., a risk and insurance firm that occupied most of floors 93–100 in the north tower of the World Trade Center. Joan M. Cullinan, DYS, worked for Cantor Fitzgerald, the bond trading firm that leased much of the north tower's top 10 floors. The University has also suffered the loss of at least 31 alumni.*

This chronicle represents the Pace community's response on that day and the days following.

### Tuesday Morning

Within minutes of the planes crashing into the World Trade Center towers, Dean for Students Marijo Russell-O'Grady dispatched Student Life staff to dormitory space at The College of Insurance and West Street. Both properties were located a block from the twin towers. Staff urged students to gather at One Pace Plaza.

At the Midtown Center, President David A. Caputo, the executive council and the trustees were meeting. Richard Abbinanti, New York's director of Safety and Security, notified the president of the plane crashes. The president sent Leonard Sippel, vice president for finance and administration, to the downtown campus. The president and the rest of the executive council used the Midtown Center as a communications base.

The phone lines on the University's main switchboard in Briarcliff erupted in



Students returning to the New York campus September 19.

a steady stream of calls just after 9 a.m. "The operators consoled and reassured parents in the most outstanding way; they stayed on the line with individuals until they were willing to hang up," said Phyllis Bradbury, supervisor of operators Mary Ann Boccia, Kathy Durante, Colette Magnotta and Maryellen Yeager. "I've never been so proud of a group of people as I was that day."

Classes were cancelled by 10 a.m. Wary of further attacks, security staff suggested students, faculty and staff stay in the building, but directed those who wanted to leave north.

Few, if any, anticipated the towers' collapse. The dense gray cloud of pulverized concrete engulfed many of those from Pace who chose to flee the area at about 10 a.m. Many spontaneously joined up with colleagues, relying on each other as they trekked north and east to safety.

### Tuesday Afternoon

Security and Buildings and Grounds staff moved the hundreds of students, faculty, staff and those from outside who needed shelter to the gymnasium, the Spotlight Café and the theater where the air quality was best.

Fortunately, Victor Jabar, director of Buildings and Grounds in New York, anticipated smoke problems, at the very least, after the planes hit the towers. He shut down the building's ventilation system, which would have pulled in smoke and dust if left running.

DoIT, under the leadership of Vice President Frank Monaco, had 25 cell phones on hand for student and staff use. Pace lost incoming phone service to the New York campus almost immediately. Technician Victor Panaligan relayed updates to the switchboard operators.

After the trade center collapse, the Fire Department reached out to Abbinanti, a former New York City detective, for the use of One Pace Plaza. President Caputo gave the OK, and the city's Office of Emergency Management transformed the Admissions area into a field hospital.

Later in the day and into the night, the Admissions office became a triage center for rescue workers to wash the debris from their eyes and take a breather, and for anyone in the vicinity who needed a place to stay. At one point, five women who simply could not make it home asked if they could stay overnight.



Hotlines in the Kessel Campus Center established after the New York campus lost phone and Internet service.

## President Creates Survivors' Funds

Pace University will honor survivors of the World Trade Center and Pentagon attacks through the creation of a fund that will supplement tuition support from Gov. George Pataki's proposed World Trade Center Memorial Scholarship Fund.

"Whatever the level of the prevailing CUNY and SUNY tuition support is, Pace will make up the difference and provide a four-year full-tuition supplement for up to 75 individuals," said President David A. Caputo. Thus attending Pace University will be tuition free to any recipient of the Pace Remembers Memorial Fund." The scholarship is available to spouses and children of the September 11 terrorist attacks.

Pace has also established an endowment for additional scholarship support and has made an initial contribution to the fund. All proceeds will provide financial aid and assistance for any

spouse or child of a victim of the attacks. In addition, a percentage of the gifts from alumni and friends to the Annual Giving Program will be designated in support of the endowed scholarship fund.

A fund for current Pace University students affected by the attacks has been created to help meet the specific needs of students who were displaced, suffered a loss in employment or lost a family member. Grants up to \$1,000 are available. Pace has provided an initial contribution to the fund. Contributions may be sent to: Office of University Advancement, Pace University, One Pace Plaza, New York, NY 10038, Telephone, 212-346-1276. Checks should be made payable to Pace University.

Pace has made financial contributions of \$25,000 each to three major funds: New York Police & Fire Widows and Children's Benefit Fund, United Way - 9/11 Fund, and the American Red Cross.

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## Pace Health Care Providers Help WTC Rescue Workers



Yan Pronin

Physician assistant student Yan Pronin and nurse practitioner and Pace Professor Joanne Singleton were among many of the city's health professionals who responded to the terrorist attacks.

Pronin, a fourth-year student, was on duty for surgical rotation at NYU Downtown Hospital on Sept. 11. He and the medical staff treated about 350 wounded firemen and policemen over the first four hours.

Once the flow of patients ebbed, Pronin helped hand out masks and water to the scores of people evacuating the city.

Although no additional patients arrived after 7 p.m. that day, Pronin and the medical staff remained at the hospital for the next 24 hours.

"This experience has made me realize that I have chosen the right profession," he said. "It was a tremendous feeling of satisfaction to help people, and I will remember the faces of each and every person I treated for the rest of my life."

After learning that One Pace Plaza had been turned into a triage center, Singleton and her son Andy, a 2000 Pace graduate, a certified first responder and a newly sworn firefighter, made the trip over the bridge from Brooklyn Heights to volunteer.

The two assisted with eye washes for police, fire and other emergency workers. Some also complained of shortness of breath and chest pain. Singleton said most were overwhelmed. She tried to get them to drink fluids and to talk. Many barely wanted to break for an eye wash because they were so focused on trying to rescue their colleagues and any survivors, she said.

Andy Singleton helped run supplies to a still volatile ground zero that night. At one point, the two also helped reunite one of the triage nurses with her firefighter husband working at ground zero.

The next day, the mother-and-son team hooked up with trauma teams at ground zero until it was clear later Wednesday that only a limited number of health care workers were needed at the scene.

"No matter what you did," she said, "you feel you haven't done enough."



(From left) Richard Abbinanti and Vincent Beatty of Pace New York's security team.

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"Our doors were open to all our neighbors," Abbinanti said. "We were a safe refuge."

### Tuesday Evening—Wednesday Morning

Angelo Rubbo, director of Student Auxiliary Services, asked Jean Maceus and eight other Sodexo employees to stay on and feed whoever was in the building. Maceus estimates that he and his eight staff fed thousands of students, faculty and staff as well as firefighters, police and EMS workers on Tuesday and Wednesday.

By late afternoon, the students were allowed to return to Maria's Tower where they were joined that night by the president, Sippel, Russell-O'Grady and Cindy Heilberger, the president's executive assistant. The president stayed up all night



Provost Marilyn Jaffe-Ruiz working in Pleasantville.

working from the security office. Richard Raskin, director of the Counseling Center, and two staff members were also on hand.

By 7 p.m. Provost Marilyn Jaffe-Ruiz found that faculty and staff appeared to be safe, including the World Trade Institute team who worked on the 55th floor of the north tower of the World Trade Center.

"I think it was a real team effort. We really kicked into emergency protocol. Pace came together as a true family," Russell-O'Grady said. "President Caputo was incredible. He was sensitive, yet directive. He was so student-centered; he really helped make sure that those of us on the frontline thought of every piece of the puzzle."

The University lost electricity Tuesday and relied on emergency generators to power emergency lights in the dormitory, one elevator and water and sewage pumps. More electricity was needed for the triage center. Paramount Studios in Long Island City showed up with portable receptacles and lighting. A larger Consolidated Edison generator arrived about 10 p.m. Jabar and his team of engineers worked through the night to hook it up.

On Wednesday morning Abbinanti secured five city buses to take New York students to Brooklyn and Pleasantville. Pleasantville students shared their dorm rooms with New York classmates. The president and other executive council members temporarily relocated to Pleasantville and Midtown.

### Thursday, Sept. 13 — Friday, Sept. 14

Westchester classes resumed on Thursday. DoIT employees set up two toll-free hotlines Friday. All New York campus phone and Internet service was interrupted with the Tuesday evening collapse of 7 World Trade Center.

One line was for employee information, while the other was used primarily to field parents' calls and to communicate with nonresident New York City students. Joseph Morreale, vice president of Planning, Assessment, Research and Academic Support, ran the Kessel Center-based student hotline. Deans, faculty and staff from admissions and other units manned the phones day and night. Ninety-nine volunteers handled 6,692 calls over the course of almost two weeks.

For Anne Byrnes of the Lienhard School of Nursing, answering the phones helped take her mind off her husband, Kevin, a battalion chief for the FDNY who was working at ground zero.

"I handled calls from students who had grim images of what 41 Park Row would look like when they came back to school. They needed to be calmed down as did their parents," Byrnes recalled. "I remember one dad who was so thankful that he reached a person instead of a machine. He said he was more upset than his son, but was so grateful to hear a person telling him that his son's safety was our primary concern."

By Friday, the president and executive council were planning for a Sept. 19 reopening. While DoIT was rehosting the Web site, Enrollment Management, Marketing & Communications and Document Services developed newspaper ads and posters announcing the reopening. Public Information was working to get the word out to the press. More than 100,000 informational letters were sent to students, faculty, staff and alumni. The Pace Press' continuous online coverage and the Yahoo! list serve created by professors Bill Offutt and Nancy Reagin also became important sources of information.

### Saturday, Sept. 15 — Sunday, Sept. 16

One Pace Plaza remained open thanks to the members of the 39-person security team led by Abbinanti and Frank McDonald, University director, and Buildings and Grounds personnel, led by Jabar, Henry Walter, Raymond Mahon and William Link, University director of Physical Plant. The 11 security staff on duty Tuesday stayed on for 36 hours. Abbinanti remained at Pace continuously until

Saturday night. Buildings and Grounds worked through the weekend with mechanics, cleaners and maintenance workers from One Source to maintain restroom and shower facilities for the National Guard, who used One Pace Plaza as a command post, and to prepare for the reopening.

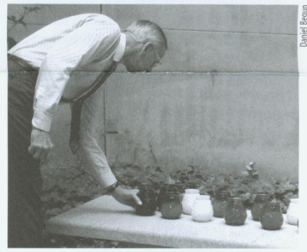
The University also began offering group-counseling sessions for faculty and staff on Friday in Midtown. The Counseling Center has held sessions with more than 700 people. The center continues to offer sessions as needed.

### Wednesday, Sept. 19

Resident students, faculty and staff began returning to campus on Wednesday, Sept. 19.

Many students were eager to resume their routine and look for ways to help. Students ran a peer-counseling support center daily in the Spotlight Café the first week in October. They have also imprinted squares of a remembrance quilt started by the Center for Community Outreach. Plans are under way to publish a compilation of student photography, poetry, artwork and prose stemming from their experiences.

The Center for Community Outreach in conjunction with the Dyson College of Arts & Sciences Dean's Office and the Office of Multicultural Affairs coordinated a campus forum series. The four sessions led by faculty members and panelists from other organizations covered many related topics, including U.S. foreign policy, history of the Middle East, terrorism and civil liberties. The Michaelian Institute for Public Policy and Management also offered a forum entitled "The September 11 Tragedies: A discussion of the psychological, economic, security, and political implications." The sessions drew more than 400 students.



Geoffrey Harter, vice president for Student Services, lights a memorial candle in the courtyard.

In addition to these formal sessions, many faculty discussed Sept. 11 in class.

For Matthew Clagnaz, a finance major, talking is a way to vent anger. His father worked in the World Trade Center and accidentally missed a meeting on the 103rd floor. Now, most of his colleagues are among the missing.

"You've got to talk about it," said Marc Trani, a junior majoring in business management. "It's a world issue — not just a New York issue or an American issue."

Pace plans to erect a permanent memorial in recognition of members of the University community who lost their lives in the attacks. Since Sept. 11, University Advancement has been communicating with alumni through the Online Community and taking phone calls from alumni and family survivors of victims. The memorial will be completed within the next year.



Students housed temporarily in Pleasantville and Brooklyn return to Pace New York.

# SERVICES OF REMEMBRANCE & GRATITUDE

Wednesday, Sept. 26, New York City



"We are strong.  
Pace is strong.  
We will win.  
Pace will win.  
Pace, Pace, Pace."

Lyubov Fomina,  
SGA President



"[T]hat we here highly resolve these dead shall not have died in vain; that the nation, shall have a new birth of freedom, and that government of the people by the people for the people, shall not perish from the earth."

President David A. Caputo  
Quoting from President Abraham Lincoln's  
Gettysburg Address

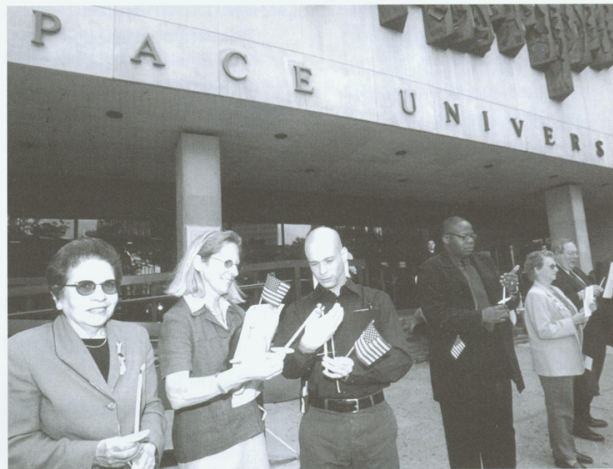


"Do not underestimate the capacity to heal and grow. For you can. We all must go on. ... Geography has isolated us from recent conflicts...but we must remember the specter of death and destruction has been present in other countries, yet they have come back as cities and societies."

Dr. Kevin Cahill  
President, The Center for International  
Health and Cooperation



Betty Torrance, *Modern Languages*



All New York photos by Michael Divito

Tuesday, Oct. 2, Pleasantville

"In the future we will also remember this day, October 2, 2001. We will look back and know that we were here for each other. That indeed we are here, that we will be here, to lift one another up and hold each other close, to help each other heal."

"Many New Yorkers have believed that our strength comes from our immense skyscrapers where we house the financial capital of the world. ... It (strength) comes from our families, from our homes, from our churches, our synagogues, and our communities. It comes from people relying on each other and helping each other and people being able to count on the support of others."

Finley John, *SGA President*



All Pleasantville photos by Mary E. Horgan

## IN MEMORIAM

### STUDENTS\*

**Joan M. Cullinan**, DYS  
**Palmina DelliGatti**, LSB  
**Venesha Richards**, CSIS  
**Rena A. Sam-Dinnoo**, LSB

### ALUMNI MISSING & DECEASED\*

**Edelmiro Abad**, LSB '82, Brooklyn, NY  
**Sharon Balkcom**, LSB '92, White Plains, NY  
**Inna B. Basina**, LSB '98, Brooklyn, NY  
**Bella J. Bhukhan**, LSB '98, Union, NJ  
**Bettina B. Browne, Esq.**, LAW '89, Atlantic Beach, NY  
**Thomas J. Celic**, LSB '80, Staten Island, NY

**Jean M. Collin**, DYS '84, LSB '87 & '93, New York, NY  
**Michele Coyle-Eulau**, LSB '85, Garden City, NY (wife of Dennis Eulau, LSB '84, '88)

**Michael D'Esposito**, CSIS '92, Morganville, NJ  
**Sean Fegan**, LSB '91, Blaauvelt, NY  
**Brian F. Goldberg**, LSB '01, Union, NJ  
**Timothy G. Grazioso**, LSB '80, Gulfstream, FL  
**Donald F. Greene**, LSB '85, Greenwich, CT  
**David J. Grimmer**, LSB '85, Merrick, NY  
**Susan Huie**, LSB '79, Fair Lawn, NJ

**Denis F. Lavelle**, LSB '86, Yonkers, NY  
**Francisco Liriano**, LSB '98, New York, NY  
**Laura M. Longing**, LSB '88, Pearl River, NY  
**Ronald Magnuson**, LSB '69, Park Ridge, NJ  
**Michael Massaroli**, LSB '86, Eltingville, NY  
**Edward C. Murphy**, LSB '80, Clifton, NJ  
**Mario Nardone**, LSB '91, New York, NY  
**Keith K. O'Connor**, LSB '94, Hoboken, NJ  
**Dennis J. Pierce**, LSB '79, Jamaica, NY  
**Gregory Reda**, LSB '89, New Hyde Park, NY

**Kenneth F. Rice, III**, LSB '89, Hicksville, NY  
**Andrew I. Rosenblum, Esq.**, LAW '81, Rockville Centre, NY  
**Vladimir Savinkin**, LSB '01, Brooklyn, NY  
**Frank G. Schott**, LSB '86, Massapequa Park, NY  
**Mohammed Shajahan**, CSIS '92, Chestnut Ridge, NY  
**Frank J. Vignola, Jr.**, LSB '80, Merrick, NY  
**FAMILY & FRIENDS OF ALUMNI\***  
**Douglas G. Karpiloff**, father of Lisa A. Karpiloff, LSN '96, Mamaroneck, NY  
**Robert F. Sliwak**, son of Anthony Sliwak, LSB '53, Seaford, NY

\*Known as of Oct. 29. To view updated listings, visit <http://www.pace.edu/alumni/memori.htm>

## Counseling Tips

### Helping Students Resume Their Studies

- Do acknowledge that everybody has his/her own process for dealing with tragedy.
- Do reiterate the need for tolerance and the University's commitment to address instances of harassment and/or violence.
- Do get back to the business of teaching and learning. We need to create a balance between talking about the tragedy and getting on with our educational mission.
- Don't minimize students' reactions. Some have been deeply affected.
- Don't take on more than you can handle. Be honest with students about your abilities to provide help and refer them to counseling when their problems exceed your abilities to help them.
- Don't feel obligated to make decisions about special accommodations on your own. Refer students to Disabilities Services in the Counseling Center.

Information supplied by the Pace University Counseling Center

<http://www.pace.edu/em/counseling/>

## Opportunitas

*Opportunitas* is the Pace University motto. It represents the University's tradition of providing access to a first-rate education for people who range widely in age, ethnicity, background and academic preparation.

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## YAHOO! Bulletin Board Connects Students

When History professors Nancy Reagin and Bill Offutt logged on to their America Online accounts Wednesday, Sept. 12, the two were hit with dozens of messages from students looking for information about Pace.

Reagin and Offutt frequently communicate with students online through their Pace and AOL e-mail accounts. The Tuesday evening collapse of 7 World Trade Center had severed Pace phone and Internet service, so students turned to alternate e-mail addresses. Offutt got through to Pleasantville by phone Wednesday, and the couple sent out updates on New York's operations to an initial 250 students and faculty. They also inquired about students' safety and any housing and counseling needs. The two then relayed the information to Admissions directors Richard Alvarez and Joanna Brodia in Pleasantville.

The e-mail kept coming, and on Friday Reagin and Offutt created a more efficient Yahoo! list-serve. They posted President Caputo's messages, updates for dorm students, PATH train information, emergency loan news and more. Ultimately the list membership swelled to about 875. They also set up a bulletin board and encouraged students to post their personal stories from Sept. 11. Following are excerpts.

"Muslims all around the world are condemning this act. I feel the grief and anger also. But in addition, I feel paranoid. ... Every now and then the news tells us that the Taliban and Osama really cannot be a fundamentalist Islam because it isn't Islam. I am so grateful that they said that ... Islam means peace."

— Maryam Sarrafce

The Day The Towers Fell

"...Even So, an INNOCENCE  
I never knew was there,  
WAS LOST yesterday  
And My Heart ACHES,  
My Heart BREAKS,  
When I think of  
The Day The Towers Fell."

— Irene Garden

"Some kids were debating whether to go back to school, but I know I will on Wednesday when classes resume. ... The goal of terrorists is to create fear in the people, but I'm not going to let them take away my dream. I love New York and I can't wait to get back. ..."

— Jennifer Cole

"No imagination can dream up such horror. The screaming horrified lady next to me reminded me to run and I ran toward Chinatown until I reached my brother's shop. ... Then something else hit me, I just remembered that I also work at the 46th floor of One World Trade. If not for my law class that fateful morning, I don't know what would have happened to me. But I do know one thing for certain and that is my life will never be the same."

— Chi Man (Calvin) Tse

"There were so many people on that (Brooklyn) bridge. There were stockbrokers, people who had escaped the WTC, students, photographers ... all mixed together but all with the same sense of shock and determination to get home safe and sound. There were people around me that went into panic attacks and other strangers consoled them. ... Finally I reached my aunt's house (in Williamsburg) and she just hugged me and cried."

— Jasmine Acosta

"It took me about five hours to get back home, but I didn't care. I was thinking about all the innocent lives lost. It was a terrible tragedy, but it made me happy to see how America came together after the attack. ... Hopefully it will make America more united. We owe it to those who lost their lives in this tragedy."

— Yuriy Ayzenberg

"[S]omeone started to yell at us, he said, 'It's you who did it, you Arabs, you're the terrorists.' ... I feel anger towards those people who did these heinous acts if indeed they did it in the name of Islam ... they completely distorted the message of Islam. ... No religion or ideology of the world promotes terrorism."

— Asma Mirza

"I don't know how long it will take me to be able to come to grips with what I saw. ... But, I am determined to push through. The terrorists failed. Instead of dividing us and having us run in fear, they galvanized us."

— Derek Knutsen

## Law Students Provide Legal Assistance to Disaster Victims

Pace Law School and the New York State Bar Association's Committee on Mass Disaster Response helped victims of the World Trade Center disaster obtain legal advice and other forms of assistance.

Located at 80 Centre Street, the booth was open Oct. 8-21 to anyone who felt they were in need of assistance due to the tragedy. The purpose of the service was to help match up persons in need with appropriate referrals and services.

Pace law students assisted with intake screening of people who believed that they may have had legal problems or needs associated with the disaster.

## Duty Drives The Pace Press After WTC Attack

By Shams Tarek, Editor in Chief, The Pace Press



(From left) Shams Tarek, Miguel Morales, Anjeza Bojku and Luis Vasquez in The Pace Press office.

When two hijacked commercial airliners destroyed the World Trade Center's Twin Towers on Sept. 11, the act of writing instantly turned into a sense of great duty for me.

Photo Editor Miguel Morales, Copy Editor Anjeza Bojku, Arts Editor Luis Vasquez and I were all at home when the attack occurred. Anjeza, Luis and I spent the day watching the news and filing reports to *The Pace Press Online* ([www.pacepress.org](http://www.pacepress.org)). Miguel biked to the Brooklyn Heights ferry crossing where he took the picture that ran on the front page of our first printed issue after Sept. 11.

When 7 World Trade Center collapsed at 5:30 p.m., cutting off Pace's electricity, Internet and phone service, I suddenly realized that *The Pace Press Online*, hosted on a server independent of the Pace network, would be vital in communicating with the Pace community.

The worst attack against Americans in history had taken place five blocks away from our campus and for thousands of Pacers and college students from other schools, the availability of timely, reliable information was almost entirely dependent upon the fulfillment of our obligations as journalists. Traffic on *The Pace Press Online* skyrocketed; the number of hits jumped from about 100 on the 10th to about 200 on the 11th to over 1,700 per day for a week afterwards.

When subway service to Manhattan resumed the evening of the attack, Miguel, Anjeza and I met at 14th Street to head toward Pace on foot. We passed through three checkpoints at 14th, Houston and Canal streets before crossing under the Brooklyn Bridge into a pitch-black, dead-silent neighborhood devoid of residents, covered in three inches of dust and punctuated with sirens and the occasional flashlight beam emerging from dust clouds in the street. That night One Pace Plaza was a dimly lit oasis, populated with hollow-eyed Tower residents, administrators, staff and the occasional firefighter or police officer. Pace was the only publicly accessible place in the neighborhood where anyone could find food, water and help.

## Students Create Remembrance Quilt



Since Pace's Sept. 19 reopening, students have found several ways to express their feelings about the tragedy and offer assistance. A remembrance quilt, sponsored by the Center for Community Outreach, has been created with squares imprinted by students. Students have also offered peer counseling and conducted a food drive. Plans are also under way for a "walk for peace."

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# President's Message



I want to take this opportunity to once again offer my thanks to each of you for the way you have pulled together over the past six weeks. While much of this issue of *Opportunitas* is devoted to telling some of the many stories of this community's magnificent response in the wake of this tragedy, it

cannot begin to convey all of the efforts made by faculty, students, staff and administration. Your resolve to work through this horrific event and then to move forward, even while working with a sense of sorrow for all who were lost on Sept. 11, has been inspiring.

As you doubtless know by now, we have lost four students and, as of Oct. 19, 31 alumni. Several other alumni have experienced the loss of loved ones. We share in the grief of these families and offer our deepest sympathy.

Our commitment to forge ahead with the education of our students is perhaps the greatest tribute we can offer the victims. Please join me as we rededicate ourselves to the ideals and mission of Pace University. By working together we can emerge from this a stronger institution.

Sincerely,

David A. Caputo

## Provost's Office Welcomes Two New Associates

Pace welcomes two new associate provosts who were appointed in August. The positions were added due to expanded responsibilities of the office of Provost Marilyn Jaffe-Ruiz.

Beverly L. Kahn, formerly of Fairfield University, served as acting dean and associate dean of the College of Arts and Sciences. She also held the rank of associate professor in political science. Kahn taught previously at The Ohio University at Mansfield, the University of South Carolina and Indiana University,



Beverly L. Kahn

where she earned her Ph.D. She received her A.B. from Dickinson College and an M.A. from Columbia University. Kahn is based in the Kessel Campus Center in Pleasantville.

John B. Sharkey, a 31-year Pace veteran, was most recently an associate dean of the Dyson College of Arts & Sciences, a position he held for the past 11 years. He chaired the Department of Chemistry and Physical Sciences from 1978 to 1990 and was promoted to the rank of full professor in 1981. Sharkey earned his B.S., M.A. and Ph.D. from New York University. His office is located on the 18th floor of One Pace Plaza.



John B. Sharkey

## Tenth Annual Seminar Day on Nov. 17 Celebrates Pride, Achievement, Community & Experience

In light of the events of Sept. 11, the Office of Alumni Relations reorganized Seminar Day on Nov. 17. This day of learning for the entire Pace community will now feature topics related to the resulting changes in American life. The day will close with the stories of those Pace community members who assisted during the tragedy. Speakers include President David A. Caputo; Richard Abbinanti, director of Safety and Security in New York; Frank Monaco, chief information officer and vice president of Information Technology; and Marjio Russell-O'Grady, dean for students.

**What** Tenth Annual Seminar Day

**Who** The entire Pace community

**When** Saturday, Nov. 17

**Where** One Pace Plaza (Spruce St. entrance), NYC Campus

**Cost** \$40 per person, including lunch; \$20 to sponsor a student

### Main Attractions

#### CyberCrime

Participants of this double session receive 3 Continuing Professional Education (CPE) credits, approved by Pace University and NYS

#### Lecture Series I

Topics on financial planning; the aftermath of the WTC tragedy; and survival and stress management

#### Lecture Series II

Topics on theater trends, techniques and revivals; teaching strategies after the WTC tragedy; and career change opportunities in the nonprofit sector

To register, please contact Sheri Gibson, associate director of Alumni Relations at (212) 346-1619.

## Employee Awards Planned for December

This year's Employee Recognition Week is scheduled for the week of Dec. 10. Awards ceremonies will be held in White Plains, Pleasantville and New York before each campus holiday party.

Award categories include: the President's Extra Mile Award, the University Award for Distinguished Service, the Diversity Leadership Award, the President's Award for Excellence and the Outstanding Contribution Award.

The ceremonies in White Plains will be on Dec. 11. Pleasantville is scheduled for Dec. 12, and New York's will be on Dec. 14.

On Dec. 2, the University will honor employees with 20, 30 and 40 years of service to Pace at a special anniversary luncheon on the Pleasantville campus.

For more information, visit HR News on the Human Resources Web site on the IntraPace Network.

## SOE Gains 170 New Students Through New Partnership

The School of Education enrolled 170 graduate students this fall through a new partnership with Teach For America, an organization that annually assembles a corps of college graduates and dispatches them to under-resourced urban and rural public schools.

The new graduate students are teaching in Harlem, Washington Heights and the South Bronx while participating in a pilot master's program developed by the School of Education and Teach For America. Pace is one of three selected partners in New York City and is working with the majority of the city-based corps members. The remaining 60 are attending classes at Teachers College at Columbia University and Bank Street College of Education. The influx of new students brings total School of Education graduate enrollment to 525.

Teach For America sought the university partnerships because of new New York State Department of Education regulations. For corps members to fulfill their two-year commitment, they must be certi-

fied or enrolled in an alternative program to achieve certification.

The organization based its selection on the schools' academic reputations and their ability to provide corps members with learning options that address certification requirements and the unique situations of corps members.

The School of Education modified its two-year Master of Science in Teaching program creating a hybrid distance education model. It also designed an optional third-year leadership program for those interested in administrative careers.

Pace offered substantial scholarship assistance to help corps members pay for tuition not covered by the \$12,000 per year guaranteed by the city's Board of Education.

On Aug. 29, the University hosted the new students to introduce them to Pace, to distance-learning platforms and academic online instruction.

Each year, Teach For America recruits motivated students from more than 200

college campuses chosen for their high standards and ethnic diversity. Of this year's new crop of 900 corps members, 87 percent held leadership positions as undergraduates. The average SAT score was 1267, and the average undergraduate GPA was 3.4. Some of the most-represented schools in the corps include: Barnard College, Brown University, Columbia University, Cornell University, Syracuse University and Yale.



Dean Janet McDonald assisting student Cheryl Eglin.

## Scholarly Activity

### Dyson College of Arts & Sciences

**Janetta Rebold Benton**, Fine Arts/Honors Program, presented a series of eight lectures on "Italy's Amazing Architecture: From the Pantheon to Saint Peter's" and a series of four lectures on "Art and Politics through the Ages" at the Metropolitan Museum of Art this spring. She also chaired a session at the International Congress on Medieval Studies, and presented a paper and served as a panelist at the conference on Applied Brilliance sponsored by *Architecture and Interiors* magazine.

**Nick Catalano**, director of the Ewers Center, is the author of *Clifford Brown* and has been nominated for a national biography award. The paperback edition of his book was published in April.

**Martha W. Driver**, English, presented "Some notes on William Browne (1591-1643?) and other early readers of Stow's books" at the John Stow (1525-1605), Author, Editor & Reader Conference at Corpus Christi College, Oxford University. She also has published "Medievalizing the Classical Past in Morgan M 876" in *Middle English Poetry: Texts and Traditions in Honour of Derek Pearsall* and "Medieval Manuscripts and Electronic Media: Observations on Future Possibilities" in the *New Directions in Later Medieval Studies* and also donated a copy to Birmingham Library. She was also invited to present "Recent Trends in Late Medieval Book History" and organize five sessions at the 36th International Congress on Medieval Studies at Western Michigan University in Kalamazoo, Mich.

**Vasily Kolchenko**, Biological Sciences, presented a seminar "American educational challenges: what we can learn from Russian pedagogy" at the Harvard Graduate School of Education in April.

**Laura Hapke**, English, published *Labour's Text: The Worker in American Fiction* an interdisciplinary study of the history and literature of labor in the United States from the Industrial Revolution to the present.

**Louis V. Quintas**, Mathematics, presented "An edge partition problem concerning Hamilton paths" at the 32nd Southeastern International Conference on Combinatorics, Graph Theory, and Computing in Baton Rouge, La. He was co-authored with **Michael L. Gargano**, Computer Science. They also published "Complement Domination" in *Congressus Numerantium*.

**Yvonne Rafferty**, Psychology, had her paper "The association between job skill discretion, decision authority, and burnout" accepted for publication by *Work & Stress*. This paper is co-authored by Dr. Ronald Friend (SUNY, Stony Brook), and Dr. Paul Landsbergis (Montefiore Medical Center).

**Joseph Thomas**, Assistant Dean for Research and Graduate Studies, wrote on behalf of the Committee on Scholarly Editions of the Modern Language Association, the inspection report on the new edition of *The Letters of George Santayana*.

**Richard Velayo** has been awarded the Thelma Hunt Award, which included a grant of \$3,000 to fund his project on "Funding Undergraduate Research: What sources, what impacts?" He shares this award with faculty from Fordham University and Lehman College.

### Lubin School of Business

**Stephen Blank**, Management/International Business, published "Corporate Canada and Foreign Ownership," in *Canada Watch*, York University, Toronto.

**Mary Long**, Marketing, received the "Outstanding Paper" award in April from MCB University Press for a piece that ran in the *Journal of Consumer Marketing*.

**Randi Priluck**, Marketing, published "The Impact of Priceline.com on the Grocery Industry," *International Journal of Retail and Distribution Management*, and co-authored "Integrating Information Technology into the Marketing Curriculum: A Pragmatic Approach," *Journal of Marketing Education*, in April.

**Farid Odin Heydarpour** and John Tepper Marlin, Finance, won the 2000 Jessie Burkhead Award for "Local Government Tax Policy: Measuring the Efficiency of New York City's Tax Mix, 1984-98," which they co-authored. The Board of Directors of Public Financial Publications awards the Burkhead prize annually.

### School of Computer Science and Information Systems

**Susan Feather**, Technology Systems, presented "Online Teaching - A View from the Trenches" at the Eastern Business Education Association Conference held in Atlantic City, NJ. In addition, she was elected executive vice president of the Organizational Systems Research Association (OSRA) effective June 1.

**Michael Gargano**, Computer Science, was appointed co-chair of the Mathematics Board of the New York

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# PACE UNIVERSITY SAFETY AND SECURITY INFORMATION

The safety and security of all members of the Pace community and their guests are primary concerns of the University. Each campus has its own security staff and a supervisor on duty 24 hours a day. These uniformed personnel are contracted through Winfield Security Corp. of New York City.

In addition to the contracted security officers, there is a full-time cadre of Pace personnel. This staff consists of the University director of safety and security, an associate director, two campus directors and four security coordinators, the office staff and three locksmiths.

None of the above are police officers, nor have they the power of arrest beyond that of every citizen. The security department does, however, maintain a close relationship with the local police department for each campus. In appropriate cases—where a crime has been committed—we strongly recommend that the victim report the incident to the proper police authority as well as to the University.

You can report a crime or emergency in person at any campus security office or by telephone. When reporting by telephone, use the following numbers:

NEW YORK CITY	(212) 346-1800
PLEASANTVILLE	(914) 773-3400
WHITE PLAINS	(914) 422-4300
BRIARCLIFF	(914) 923-2700

Off-campus crimes should be reported to the local police jurisdiction by dialing 911.

## Security as a Cooperative Effort

Although the security department has as its principal function the safety and security of all in the Pace community, no program can be completely successful without the full cooperation of the students, faculty and staff.

As the statistics in this report indicate, incidents of serious crime on campus are rare. However, minor crimes such as crimes of opportunity do occur. Therefore, the following rules are important:

- Never prop open the doors to residence halls.
- Lock dormitory and office rooms whenever they will be left unattended.
- Ask visitors for identification before allowing them into a building or dorm.
- Do not loan your keys to other people. Carry them with you at all times.
- Lock your car and park it in a well-lighted area.
- If you see people who look suspicious, report them to the security department.
- If you have valuables in an unattended locker, be sure to lock it.
- Always keep your valuables in sight. This applies particularly to visits to the library, cafeteria or computer lab.

## Campus and Residence Hall Security Measures

Each campus has an individual security system designed to meet its unique needs. In New York City, identification badges must be shown to enter the campus, with a separate form of identification to enter the residence. In addition, key areas are monitored by a closed-circuit television (CCTV) and alarm system.

Hallway doors on the dormitory floors now have programmable access card readers allowing resident students to use their Pace ID card. Doors that are propped open will be investigated by a uniformed campus security officer.

Dannat Hall in White Plains has electromagnetic locks on all building exit doors. These locks allow for immediate emergency egress whenever the building fire alarm is activated. The building entrance lobby is monitored by CCTV cameras and Residence Life personnel. The front doors of all other Westchester dormitories have CCTV cameras that are linked to video recorders. If a door is left open for more than 30 seconds, a local siren sounds. All of these systems are monitored at the Pleasantville/Briarcliff campus security office, which dispatches security personnel when necessary.

While cars are allowed on the Pleasantville campus unchallenged during business hours, drivers of all vehicles without Pace parking decals are required to produce identification after hours.

Persons entering the Briarcliff campus are required to produce identification at all times. The front doors to all residence halls are kept locked at all times and there are electromagnetic door locks on side and rear doors of four dormitories.

Blue light emergency phones have been installed in key locations on the Westchester campuses. These phones offer immediate connection to campus security and activate a blue strobe light on top of the unit to draw attention to the area.

## Crime Prevention

The major portion of the University crime prevention program consists of presentations made to various groups on campus. The presentations are made by Pace University security staff to student groups that express an interest. The parents of incoming freshman are offered the opportunity to attend a parent orientation, which includes a security awareness/crime prevention segment.

Articles in *Opportunitas* also serve to increase the awareness of the University community to security issues and increase crime prevention activities. As noted, members of the community are notified when certain crimes have been committed in order to heighten awareness of crime prevention measures.

## Alcohol and Drug Policy

The use of alcoholic beverages on campus must comply with all applicable New York State laws and Pace University regulations. The use, sale or possession of illegal drugs or drug paraphernalia is strictly prohibited.

## Crime Statistics

The Campus Security Act of 1990 requires that institutions collect and disseminate the following crime statistics in an annual report.

2000	NY	PLV/BR	WP	Total
Aggravated Assault	0	0	0	0
Arson	0	0	0	0
Burglary	1	1	0	2
Grand Larceny Auto	0	0	0	0
Hate Crime	0	0	0	0
Murder	0	0	0	0
Negligent Manslaughter	0	0	0	0
Non-Negligent Manslaughter	0	0	0	0
Robbery	0	0	0	0
Sexual Offense (Forcible)	0	0	0	0
Sexual Offense (Non-Forcible)	0	0	0	0
Drug Arrest	0	1	0	1
Weapon Arrest	0	0	0	0
<b>TOTAL</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>3</b>

1999	NY	PLV/BR	WP	Total
Aggravated Assault	0	0	0	0
Arson	0	0	0	0
Burglary	1	0	0	1
Grand Larceny Auto	0	2	0	2
Hate Crime	0	0	0	0
Murder	0	0	0	0
Negligent Manslaughter	0	0	0	0
Non-Negligent Manslaughter	0	0	0	0
Robbery	0	0	0	0
Sexual Offense (Forcible)	0	0	0	0
Sexual Offense (Non-Forcible)	0	0	0	0
Drug Arrest	0	1	0	1
Weapon Arrest	1	0	0	1
<b>TOTAL</b>	<b>2</b>	<b>3</b>	<b>0</b>	<b>5</b>

1998	NY	PLV/BR	WP	Total
Aggravated Assault	0	0	0	0
Arson	0	0	0	0
Burglary	1	2	0	3
Grand Larceny Auto	0	0	0	0
Hate Crime	0	0	0	0
Murder	0	0	0	0
Negligent Manslaughter	0	0	0	0
Non-Negligent Manslaughter	0	0	0	0
Robbery	0	0	0	0
Sexual Offense (Forcible)	0	0	0	0
Sexual Offense (Non-Forcible)	0	0	0	0
Drug Arrest	0	1	0	1
Weapon Arrest	0	0	0	0
<b>TOTAL</b>	<b>1</b>	<b>3</b>	<b>0</b>	<b>4</b>

For a full explanation of the Pace University policy on alcohol and drugs, as well as a description of illegal drugs and the penalties for use or possession of them, see the "Pace University Policy on Alcohol and Drug Abuse and a Drug-Free Environment." This booklet, copies of which are available from the Dean for Students and Human Resources offices, states in part:

*"It is the policy of Pace University that the use, transfer or possession of controlled substances by faculty, staff or students be prohibited, as well as the unlawful possession, use or distribution of alcohol on University premises or as part of University activities."*

## Services Provided by the Safety and Security Department

Aside from working to provide a safe environment, the Safety and Security Department also provides the following services to the University community:

- Cutting and issuing keys for doors and furniture.
- Providing escorts between any two points on campus between dusk and dawn.
- Administering the University parking program, including issuing permits and enforcing regulations.
- Notifying members of the University community in the event of certain crimes.
- Jump-starting vehicles with dead batteries.

Telephone numbers of local tow operators for more extensive services:

White Plains:	Pleasantville/Briarcliff:	New York City:
Clark Auto Repair	Mark's Towing	Call Security staff for
(914) 761-5760	(914) 769-6807	information at (212) 346-1800

*Frank P. McDonald*

Frank McDonald  
Director, Safety and Security

## Scholarly Activity

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on the Social Science Research Network (SSRN) Electronic Library's top 10 download list.

**Stuart M. Madden** published "The Paradox of Pharmaceutical Products Liability Law," 21 Pace L. Rev. \_\_\_\_ (2001), and "Comparative United States and Columbia Law of Duty, Breach and Damages," 13 Pace International Law Review \_\_\_\_ (2001).

**John Nolan** published "Dammum Sine Injuria, The Search for Mediating Mechanisms for Regional Land Use Disputes," *New York Zoning Law And Practice Report* (May/June) and "Local Environmental Law, a New Field of Scholarship and Practice," *New York Law Journal* (June 20). The first article in this series was also published in the *New York Law Journal* (Feb. 21).

## Lienhard School of Nursing

**Geraldine Colombaro, Judith DeBlasio, Jane Dolan and Martha Greenberg** published "Rewarding Preceptors: A Cost-effective Model" in the May/June issue of *Nurse Educator*.

**Harriet R. Feldman**, Dean, published "Creating and Crossing Bridges: The Beginnings of an Interorganizational Collaborative Relationship Between the Fellows of the American Academy of Nursing and the Fellows of the Royal College of Nursing," in the spring issue of *Nursing Leadership Forum*. She also published "The Nurse in Management: Leadership Goals and General Administration Issues," in *Opportunities To Care: The Pfizer Guide to Careers in Nursing*. In addition, Feldman and co-author **Sandra Lewenson**, associate dean, have been named the recipients of the Sigma Theta Tau International Media Nursing Print Award for their book, *Nurses in the Political Arena: The Public Face of Nursing*.

**Marilyn Jaffe-Ruiz**, Provost and Executive Vice President for Academic Affairs, published a review of *Negotiating at an Uneven Table* by Phyllis Beck Kritek for the spring issue of *Nursing Leadership Forum*.

**Joanne Singleton** presented a paper at the IIQM conference in Alberta, Canada. She has written two online book reviews for [www.ec-online.net](http://www.ec-online.net). She has also been appointed to the CGNS Credentials Committee and has published "Reflecting on Reflections: A repository of 'Nightingale moments'" in the *American Journal of Nursing*.

**Barbara Thomas**, Director, Learning Resource Center, received a \$250 legislative workshop stipend from the New York State Nurses Association. The award made it possible for a group of senior nursing students to participate in the March 2001 NYSNA Legislative Workshop. The group reported legislative issues to their classmates and members of District 16 of the New York State Nurses Association.

## Administrative Units

**Sarah K. Burns**, Instructional Services, presented at the LOEX of the West Conference, "Midnight in the Garden of Good and Evil: negotiating information literacy and information overload with incoming students." She also co-presented "Using Courseware to Deliver Library Instruction Via the Web." The manuscript for this presentation was included in the special issue of *RSR: Reference Services Review* devoted to selected papers from the conference in Bozeman, Mont.

**Steven Feyl**, Research and Information Services, published a chapter, "Developing presentation skills: A guide for effective instruction" in the *Effective Use of the Library*.

**Richard Shadick**, Division of Enrollment Management and Student Life, chaired a panel on supervision and presented "Systemic Issues in Supervision: Consultations in the Hall of Mirrors" at the Division of Psychoanalysis conference of the American Psychological Association.

**Peggy Tartt**, assistant director for publications in the Office of Marketing & Communications was awarded the 2001 Arts & Letters Prize in Poetry, a national competition (in fiction, poetry and drama) sponsored annually by Georgia College & State University. This year's poetry judge was poet, educator E. Ethelbert Miller. She also received the 2001 Naomi Long Madgett Poetry Prize. Her first book, *Among Bones*, a collection of original poetry, will be published by Lotus Press in 2002.

If you've recently published a book, chapter or article, presented research, or chaired or attended a conference or workshop, forward your name, department and a brief description of your news to [opportunitas@pace.edu](mailto:opportunitas@pace.edu). Entries will be published in the order received and as space permits.